Free Questions for MS-721

Shared by Elliott on Mar 10, 2026

For More Free Questions and Preparation Resources

Check the Links on Last Page

Questions # 1:

You need to address the issue reported by the Toronto office user. You create a new calling policy. What should you do next?

Options:

○ A.

Set Busy on busy during calls to On.

○ B.

Set Voicemail for inbound calls to On.

○ C.

Set Voicemail for inbound calls to Let users decide.

○ D.

Set Busy on busy during calls to Use unanswered settings

Answer

A

Questions # 2:

You need to implement the planned changes for the boardrooms and huddle spaces. The solution must meet the technical requirements. Which type of endpoint should you use for each location? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

CertsMania

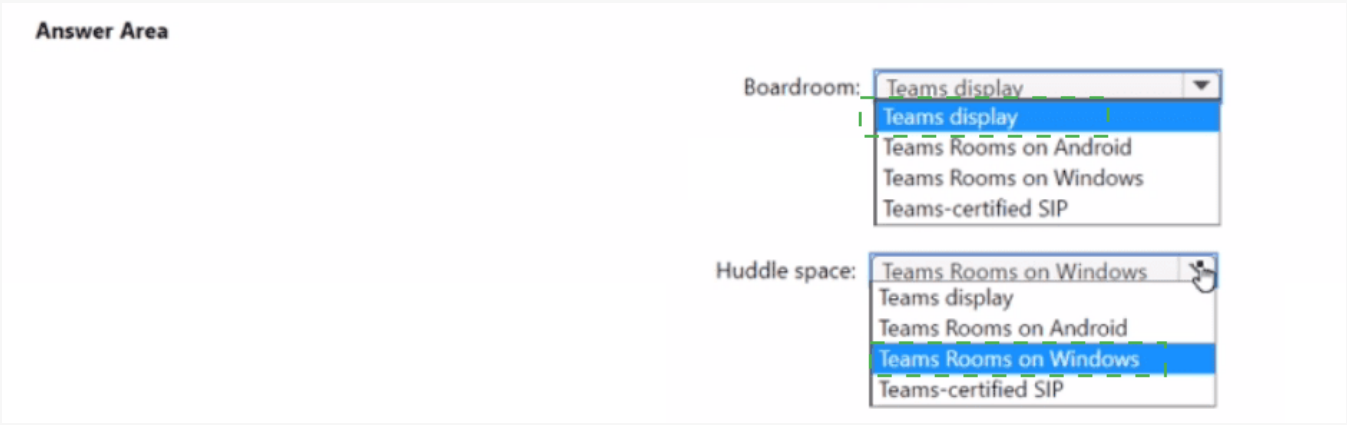
Answer Area

Options:

Answer

Answer:

Answer Area



Questions # 3:

You need to implement the planned changes for the Rome office boardroom.

Which two settings should you configure for the device? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

Options:

○ A.

Microphone for Conferencing

○ B.

Default Speaker

○ C.

Content Camera

○ D.

Speaker for Conferencing

○ E.

Default Video Camera

CertsMania

Answer

A, D

Questions # 4:

You need to recommend a solution for the new United Kingdom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

Options:

○ A.

From the Microsoft Teams admin center, assign a voice routing policy to the users.

○ B.

From the Microsoft 365 admin center, modify the office phone numbers of the users.

CertsMania

○ C.

From the Microsoft Teams admin center, modify the dial-out settings of the users.

○ D.

From the Microsoft Teams admin center, assign the phone numbers to the users.

○ E.

From the Microsoft Teams admin center, order five user numbers.

○ F.

From the Microsoft 36S admin center, create a support ticket to request five phone numbers.

○ G.

From the Microsoft Teams admin center, assign a calling policy to the users.

Answer

A, C, E

Explanation

[Reference:, https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users, ,]

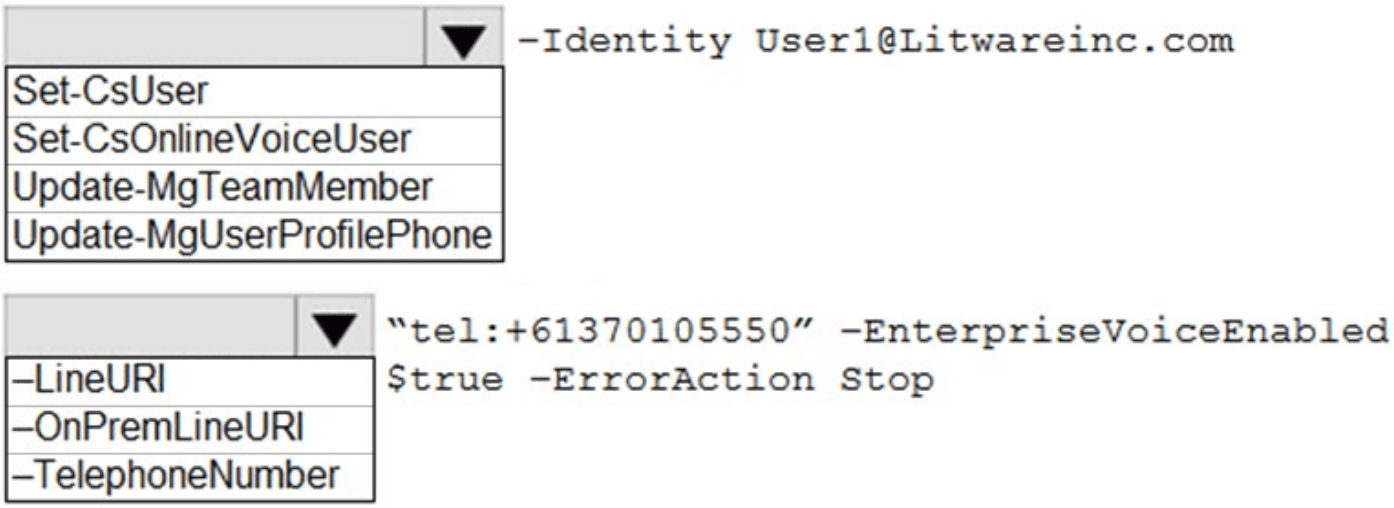
CertsMania

Questions # 5:

You need to assign a phone number to User1 to meet the technical requirements.

How should you complete the command? To answer, select the appropriate options in the answer area.

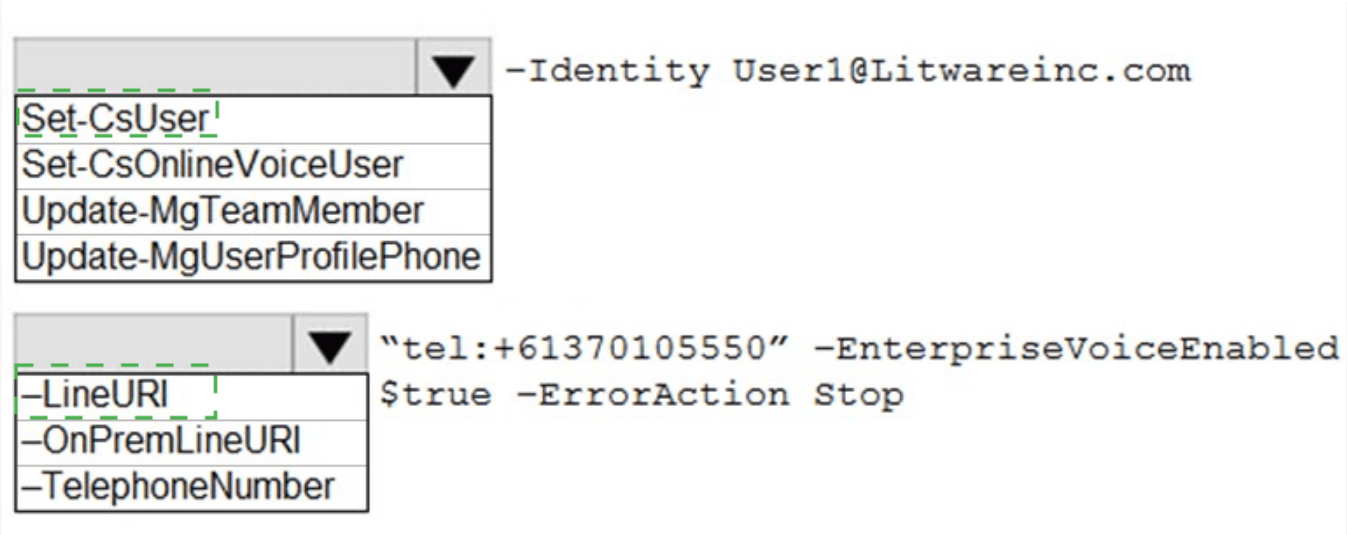
NOTE: Each correct selection is worth one point.



Options:

Answer

Answer:



Explanation

[Reference:, https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps, , ,]

Questions # 6:

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

Options:

○ A.

Create a trusted application endpoint for Teams.

○ B.

Create a resource account for each intercom.

○ C.

Register the ATAs with a Teams-certified SBC.

○ D.

Create a configuration profile for IP phones.

○ E.

Enable Direct Routing to a Teams-certified SBC.

CertsMania

Answer

C, E

Explanation

[Reference:, https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices, , , ,]

Questions # 7:

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
[                              ▼] -UserID $Username -AddLicenses [                              ▼] }
```

New-MsolLicenseOptions
Set-CsOnlineVoiceUser
Set-CsUser
Set-MgUserLicense

MCOEV
MCOCAP
MCOPSTN1
ENTERPRISEPREMIUM

Options:

Answer

Answer:

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
[Set-MgUserLicense             ▼] -UserID $Username -AddLicenses [MCOEV                       ▼] }
```

New-MsolLicenseOptions
Set-CsOnlineVoiceUser
Set-CsUser
Set-MgUserLicense

MCOEV
MCOCAP
MCOPSTN1
ENTERPRISEPREMIUM

Explanation

[Reference:, https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users.actions/set-mg

userlicense?view=graph-powershell-beta, , https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/assign-skype-for-business-and-microsoft-teams-licenses, ,]

Questions # 8:

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements.

What should you include in the recommendation?

Options:

○ A.

Teams Calling Plans

○ B.

Direct Routing without media bypass

○ C.

Operator Connect

○ D.

Direct Routing with media bypass

Answer

C

Explanation

[Reference:, https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity, , ,]

Questions # 9:

You are configuring the new call queue to replace the response group.

Which setting should you disable to ensure that the agents can receive calls from the call queue?

Options:

○ A.

Music on hold

○ B.

Attendant routing

○ C.

Conference mode

○ D.

Round robin

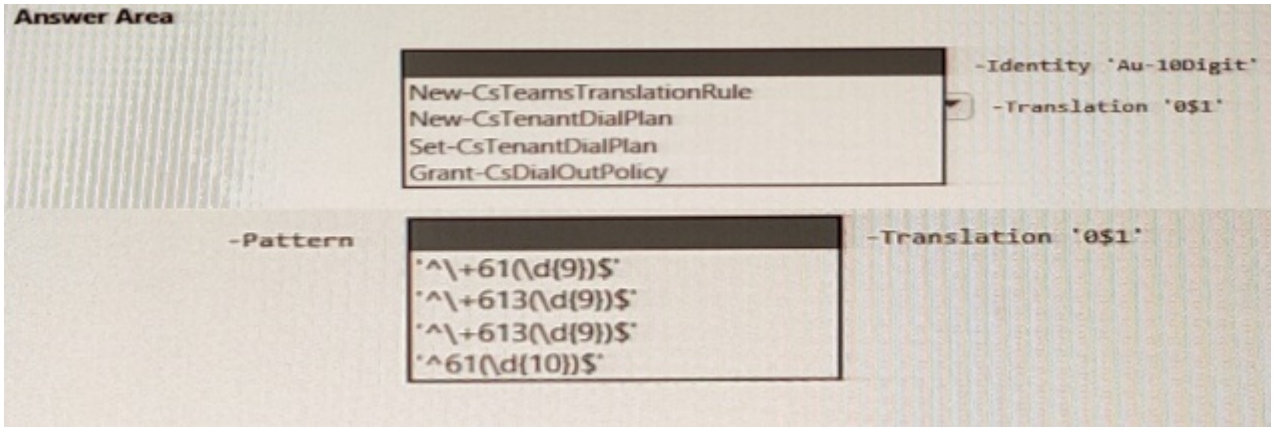
CertsMania

Answer

C

Questions # 10:

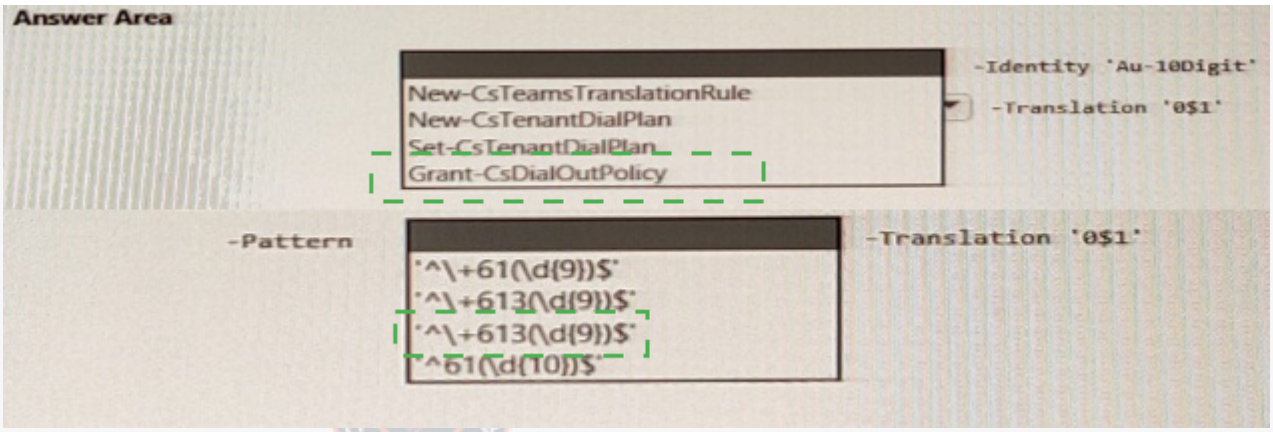
You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



Options:

Answer

Answer:



Questions # 11:

You are replacing the on-site PBX at the Georgia warehouse with Teams.

You need to maintain the functionality of the PBX after migrating to Teams.

Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

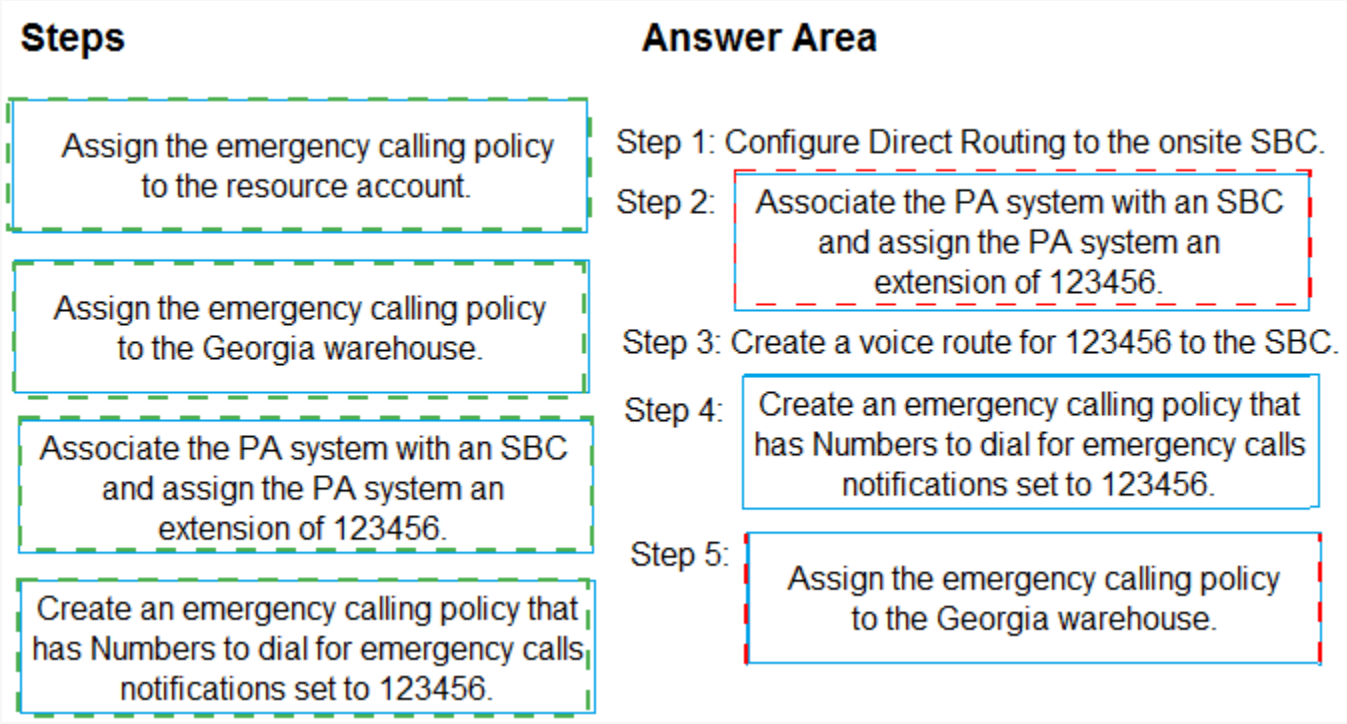
NOTE: Each correct selection is worth one point.

Steps	Answer Area
Assign the emergency calling policy to the resource account.	Step 1: Configure Direct Routing to the onsite SBC.
Assign the emergency calling policy to the Georgia warehouse.	Step 2:
Associate the PA system with an SBC and assign the PA system an extension of 123456.	Step 3: Create a voice route for 123456 to the SBC.
Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.	Step 4:
	Step 5:

Options:

Answer

Answer:



Explanation

[Reference:, https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies, , ,]

CertsMania

To Get Premium Files for MS-721 Visit

https://www.certsmania.com/microsoft/ms-721-practice

For More Free Questions Visit

https://www.certsmania.com/microsoft/pdf/ms-721

CertsMania