Free Questions for Experience-Cloud-Consultant

Shared by Felix on Jul 13, 2025

For More Free Questions and Preparation Resources

Check the Links on Last Page

Questions # 1:

The administrator of the Universal Containers customer site has been making changes in a sandbox and needs to push the changes to production. The administrator is comfortable with point and

click changes but is not comfortable with managing code or more technical items.

How should the administrator ensure the changes make it accurately to production?

Options:

○ A.

Use the ExperienceDeploy API to push the site to production.

○ B.

Use Dataloader to migrate the site from sandbox to production.

○ C.

Rebuild the site from scratch in production.

○ D.

Create a change set, upload it to production, and deploy the change set.

Answer

D

Explanation

To ensure the changes make it accurately to production, the administrator should create a change set, upload it to production, and deploy the change set. A change set is a collection of metadata components that can be moved from oneorg to another. The administrator can use change sets to migrate point-and-click changes, such as custom objects, fields, layouts, and settings, from the sandbox to the production org. The administrator can create a change set in the sandbox, add the components that have been changed, upload it to the production org, and deploy it in the production org.

Questions # 2:

Partners at Universal Containers (UC) have given feedback that it takes too long for administrators to create new users or reset passwords for partner employees.

What should be done to help UC with user management?

Options:

○ A.

Recommend partners share user credentials.

○ B.

Delegate external user administration.

○ C.

Implement a limit on new users and password resets.

○ D.

Create a new user form that automatically triggers a process to create a user.

Answer

D

Explanation

To help UCwith user management, UC should delegate external user administration to its partners. This will allow UC to grant permission to its partners to create new users or reset passwords for partner employees without involving UC's administrators. UC can use Delegated External User Administration, which is a feature that allows UC to assign specific users as delegated administrators who can manage external users in their own accounts.

CertsMania

Questions # 3:

In which two ways can Opportunities with a Community User be shared?

Choose 2 answers Calculator

Options:

○ A.

Add a Partner Community profile to a Sharing Set and add Opportunities as an object in the Sharing Set.

○ B.

Add a Customer Community Plusprofile to a Sharing Set and add Opportunities as an object in the Sharing Set.

○ C.

Create an owner-based sharing rule with a Customer Community User.

○ D.

Create a criteria-based sharing rule with a Partner Community role.

Answer

A, D

Explanation

Sharingsets allow you to grant access to records that have a lookup relationship to the same account or contact that the community user has. You can use sharing sets to share opportunities with partner community users who belong to the same account as the opportunity owner.

Criteria-based sharing rules allow you to share records based on field values. You can use criteria-based sharing rules to share opportunities with partner community users who meet certain criteria, such as region, industry, or status.

Questions # 4:

By defining roles, permission sets, or profiles, Knowledge article visibility can be controlled by using which functionality?

Options:

○ A.

Data Category Visibility

○ B.

Content Management

○ C.

Automatic Topic Assignment

○ D.

Org-Wide Defaults

Answer

A

Explanation

Data Category Visibility allows you to control which Knowledge articles are visible to which users based on data categories anduser roles, permission sets, or profiles. You can assign data category visibility at different levels, such as the org-wide default, the role hierarchy, or the permission set.

Questions # 5:

Universal Containers (UC) wants to create a do-it-yourself site for its existing and prospective customers. The site will contain articles, belong manuals, and FAQs. Users will be able to ask questions and answer other users' questions on the site.

Which two Experience Cloud features should UC focus on as it starts building out the site?

Choose 2 answers

Options:

○ A.

Public Site Connect

○ B.

Document Library Model (DLM)

○ C.

Guest user and public access settings

○ D.

Content Delivery Network

Answer

C, D

Explanation

To create a do-it-yourself site for its existing and prospective customers, UC should focus on two Experience Cloud features:

Guest user and public access settings. These settings allow you to control what unauthenticated users can see and do on your site, such as viewing articles, manuals, and FAQs, or asking and answering questions.

Content Delivery Network. This is a feature that allows you to improve the performance of your site by caching static resources, such as images, JavaScript, and CSS files. This can enhance the user experience and reduce the load on your server.

Questions # 6:

Universal Containers (UC) has hired UX designers to help improve brand recognition and has a new style guide it needs to implement to unify branding across all of its Experience sites.

What should UC do to accomplish this?

Options:

○ A.

Create a custom theme toapply to all Experience sites.

○ B.

Reference a shared Bootstrap CSS file in all of the sites.

○ C.

Create a custom template to apply to all Experience sites.

○ D.

Send the style guide to Experience managers to implement.

Answer

A

Explanation

To implement thenew style guide and unify branding across all of its Experience sites, UC should create a custom theme and apply it to all sites. A theme is a collection of branding assets and style settings that define the look and feel of your site. You can create a custom theme that matches your style guide and apply it to multiple sites using the Theme Management feature in Experience Builder.

Questions # 7:

Zephynus Relocation (ZRS) plans to launch a public site. ZRS would like toleverage a topic catalog so that site users can see all the organized topics in one place and easily navigate to any topic or subtopic.

Which step is required to set up a topic catalog?

Options:

○ A.

Create at least one subtopic and add the More Topic ink link when editing the navigation menu.

○ B.

Create at least one topic along with its subtopic.

○ C.

Enable Topic Hierarchy and create at least one topic with two subtopics.

○ D.

Create at least one topic and add the More Topics,,,, ;link editing the navigation menu.

Answer

C

Explanation

To set up a topic catalog, the step that is required is to enable Topic Hierarchy and create

at least one topic with two subtopics. A topic catalog is a feature that allows you to display all the topics and subtopics on your Experience Cloud site in a hierarchical structure. Users can see the topic catalog by clicking the More Topics link on the navigation menu. To use the topic catalog, you need to enable Topic Hierarchy, which allows you to create topics and subtopics up to three levels deep. You also need to create at least one topic with two subtopics, which will populate the topic catalog with some content.

Questions # 8:

Dreamscape Flowers (DF) is a well-known global with a large network of partners in various regions DF currently has a number of manual process with varied complexity. Some of these processes involve lifecycle management that DF is looking to automate as part of a broaddigital transformation initiative.

In what three ways can Salesforce Partnership Management (PRM) help DF?

Choose 3 answers

Options:

○ A.

Automating partner onboarding process

○ B.

Helping partners manage their payments and file taxes

○ C.

Providing reports and dashboards access to partners

○ D.

Preventing channel conflict

Answer

A, C, D

Explanation

Salesforce Partner Relationship Management (PRM) is a solution that helps you manage your partner lifecycle, from recruitment to enablement to co-selling. Some of the waysthat Salesforce PRM can help DF are:

Automating partner onboarding process. You can use Salesforce PRM to create guided onboarding flows that automate tasks, approvals, and notifications for your partners.

Providing reports and dashboards access to partners. You can use Salesforce PRM to share reports and dashboards with your partners that show their performance, pipeline, and revenue.

Preventing channel conflict. You can use Salesforce PRM to assign leads and opportunities to your partners based on rules and criteria that ensure fair distribution and avoid duplication.

CertsMania

Questions # 9:

Universal Containers (CU) has been using Salesforce to manage its sales and service processes. UC also an Experience Cloudsite to interact with its customers. UC has now acquired Cloud Kicks (CK) Retail to grow its business, CK also uses Salesforce and a self-service site built on the experience Cloud to allow its customers to log support requests. UC now wants its customersto be able to use CK’s self-service site so they can have a more integrated experience.

What should an Experience Cloud consultant recommend so that UC’s can log in to CK;s site?

Options:

○ A.

Create separate user account for UC customer in CK’s Experience Cloud site, since SSO cannot be established between two Experience Cloud sites.

○ B.

Use a third-party identity provider to establish SSO between the two Experience Cloud sites, since Salesforce can only be used as a service provider.

○ C.

Establish SSO between the twoExperience Cloud sites by using one org as an identity provider and the other org as a service.

○ D.

Create custom Apex handlers using login method from site class to sign in users from one community to the other.

Answer

C

Explanation

To allow UC's customers to log into CK's site, an Experience Cloud consultant should recommend establishing SSO between the two Experience Cloud sites by using one org as an identity provider and the other org as a service provider. SSO is a feature that allows users to authenticate withone system and access multiple systems without entering their credentials again. To use SSO between two Experience Cloud sites, you need to use one org as an identity provider (IdP), which is the system that verifies the user's identity and issues a security token. You also need to use the other org as a service provider (SP), which is the system that accepts the security token and grants access to its resources.

Questions # 10:

Which three topic types can be used in an Aura site?

Choose 3 answers

Options:

○ A.

Content Topic

○ B.

Standard Topic

○ C.

Featured Topic

○ D.

Navigational Topic

○ E.

Deleted Topic

CertsMania

Answer

B, C, D

Explanation

Three topic types that can be used in an Aura site are:

Standard Topic. This is atopic that is created by users or administrators and assigned to content, such as posts, files, or articles. Users can follow or unfollow standard topics and see the related content on the topic detail page.

Featured Topic. This is a topic that is selectedby administrators to highlight important or popular content on the site. Featured topics appear on the home page or on the topic catalog page of the site.

Navigational Topic. This is a topic that is used to organize content into categories or subcategories on the site. Navigational topics appear on the navigation menu of the site and allow users to browse content by topic.

Questions # 11:

Cloud Kicks has packaged its Customer Support Community. The community includes navigation menu items that link to standard and custom objects.

Which two points should the Experience Cloud consultant consider when reviewing the package? Choose 2 answers

Options:

○ A.

Custom list views for custom objects are not included as dependencies.

○ B.

Custom list views for custom objects are included as dependencies.

○ C.

Custom list viewsfor standard objects are not included as dependencies.

○ D.

Custom list views for standard objects are included as dependencies.

Answer

A, C

Explanation

When you package your Experience Cloud site, some components and settings are included as dependencies,while others are not. For example:

Custom list views for custom objects are not included as dependencies. You need to manually add them to your package or recreate them in the target org.

Custom list views for standard objects are not included as dependencies. You need to manually add them to your package or recreate them in the target org.

Questions # 12:

Ursa Major Solar (UM5) is planning to build a portal for its partners. Among other things, UMS will be distributing leads to its partners in the portal.

Which standard component can UMS leverage if it elects to use Partner Central template?

Options:

○ A.

Lead Distribution

○ B.

Lead Inbox

○ C.

Lead Selector

○ D.

Lead Flow

Answer

B

Explanation

To distribute leads to its partners in the portal, UMS can leverage the Lead Inbox component if it elects to use Partner Central template. The Lead Inbox component is a standard component that displays a list of leads assigned to the partner user or their partner account. The partner user can view, accept, or reject the leads from the Lead Inbox component.

Questions # 13:

DreamHouse Realty is planning to launch a digital experience for its partners where they will be able to pick a Lead from shared leads and start working toward getting the lead converted into an Opportunity.

Which two steps are part of setting up Lead Sharing or Lead Distribution for partners?

Choose 2 answers

Options:

○ A.

Enable “Allow External Lead Sharing” in Digital Experience settings.

○ B.

Create Page Layouts for Lead Distribution.

○ C.

Configure Lead Creation and Lead Distribution inside PRM Workspace.

○ D.

Create Assignment Rules for Lead Distribution.

Answer

A, D

Explanation

To set up Lead Sharing or Lead Distribution for partners, two steps are to enable “Allow External Lead Sharing” in Digital Experience settings and create Assignment Rules for Lead Distribution. Enabling “Allow External Lead Sharing” allows partners to access leads

that are shared with them through sharing rules or manual sharing. Creating Assignment Rules for Lead Distribution allows leads to be automatically assigned to queues or users based on criteria that you define.

Questions # 14:

What is the most efficient way that a Salesforce Admin can create a single Experience Cloud Site user from a Contact?

Options:

○ A.

Enable the Account as a Customer Account so all Contacts in that Account become Customer users.

○ B.

Email the Contact a link to the Self-Registration page for the site.

○ C.

Use Data Loader to add the Contact in Salesforce as a Customer user.

○ D.

Enable the Contact in Salesforce as a Customer user.

Answer

D

Explanation

This option allows the Salesforce Admin to create a customer user from an existing contact that is associated with a customer account. The customer user inherits the role, profile, and permission sets from the contact. The Salesforce Admin can also specify a username, email address, and nickname for the customer user.

To Get Premium Files for Experience-Cloud-Consultant Visit

https://www.certsmania.com/salesforce/experience-cloud-consultant-practice

For More Free Questions Visit

https://www.certsmania.com/salesforce/pdf/experience-cloud-consultant